

Community Action Partnership of San Bernardino County

Directory of Services 2010



Helping People. Changing Lives.
Community Action
PARTNERSHIP
AMERICA'S POVERTY FIGHTING NETWORK
Community Action Partnership
of San Bernardino County

DIRECTORY OF SERVICES

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ABOUT COMMUNITY ACTION PARTNERSHIP OF SAN BERNARDINO COUNTY...

For over 40 years, Community Action Partnership of San Bernardino County (CAPSBC) has been helping people and changing lives.

CAPSBC is a private, non-profit benefit public corporation and the designated Community Action Agency for San Bernardino County. CAPSBC is one of the 1,100 Community Action Agencies nationwide dedicated to assisting low-income individuals and families become stable and self-reliant.

The mission of CAPSBC is “Working in partnership with the San Bernardino County communities to support low-income residents in achieving self-sufficiency.” To achieve this, CAPSBC administers various programs and services for the low-income population. CAPSBC operates under a variety of government and private funding sources. The primary grant is the Federal Community Services Block Grant (CSBG), which is administered through the State Department of Community Services and Development (SDCSD).

Formerly known as the Community Services Department, CAPSBC was established in 1965 as a result of the Economic Opportunity Act (EOA) of 1964. The EOA was signed into law by President Lyndon B. Johnson to support his declaration of an unconditional “War on Poverty.” CAPSBC is charged with serving over 800,000 low-income families and individuals, elderly, homeless and disadvantaged residents of San Bernardino County each year. CAPSBC delivers services to 78 San Bernardino County cities and communities.

Patricia L. Nickols is the Chief Executive Officer. CAPSBC’s administrative offices are located at 696 South Tippecanoe Ave, San Bernardino, CA 92408. Normal business hours are Monday—Thursday 7:30 a.m. to 5:30 p.m. and Friday 8:00 a.m. to 5:00 p.m..

The Promise of Community Action

“Community Action changes people’s lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire Community, and we are dedicated to helping people help themselves and each other.”

CAPSBC Programs and Services

CAPSBC is the leader in:

- Establishing innovative programs that provide families with a safe and healthy environment.
- Challenging individuals to achieve positive results towards personal and collective prosperity.
- Promoting personal growth and creating opportunities for asset building.

Creating and providing programs that address the most immediate needs of San Bernardino County's most economically-challenged residents has been CAPSBC's goal since its inception.

All low-income residents who meet certain requirements established by the Federal Government's poverty guidelines are encouraged to apply for services offered under CAPSBC programs.

The following programs provide the county's low-income residents with a variety of support mechanisms:

- **Family Development Program (FDP)** - Provides emergency assistance to needy families and individuals to include: rental assistance, motel vouchers, food vouchers, bus passes, information and referral, etc. Coordinates events for children such as summer camp and annual children's Christmas party. Operates transitional housing program for homeless families, providing holistic case management and supportive services.
- **Individual Development Accounts (IDA)** - A two to one cash-matched savings program that allows low-to-moderate income wage earners to save towards acquisition of assets to build future stability for their families. IDA participants may work toward homeownership, starting or expanding a small business, or post-secondary education.
- **Energy, Education, and Environmental Services (EEES)** - Provides energy education, weatherization and energy conservation assistance to eligible low-income residents, including appliance repair and replacement, and processes applications for utility assistance through the Home Energy Assistance Program (HEAP), including wood and propane. Provides environmental services for hazardous lead-based paint conditions in homes.
- **Food Bank** - Provides food for low-income residents throughout San Bernardino County through government surplus commodity distributions and salvage food agencies through a network of approximately 182 non-profit and charitable organizations and congregate feeding agencies (soup kitchens).
- **Homeless Management Information System (HMIS)** - A software application designed to record and store client-level information on the characteristics and service needs of homeless persons throughout San Bernardino County jurisdiction. HMIS is typically a web-based software application that homeless assistance providers use to coordinate service provision, manage their operations, and better serve their clients.

FAMILY DEVELOPMENT PROGRAM

PURPOSE

The Family Development Program (FDP) provides an integrated range of services to address emergency needs and crisis situations, and also to improve the quality of life for low-income clients. The program focuses on developing partnerships and successful outcomes in the areas of education, employment and vocational training to promote long-term success for clients.

TRANSITIONAL HOUSING

FDP operates a 12-month transitional housing program for homeless families who are seeking to redirect their lives from dependency to self-sufficiency. Through this project, a new level of opportunity exists for homeless families to pursue careers, education and job training in a stable living environment. A Family Development Specialist (or case manager) monitors and tracks client development; assists with emergency resources; and helps to identify viable job training and permanent housing options for clients. Clients must sign a case management contract upon entry to the program.

ASSET BUILDING

Individual Development Accounts (IDA) – A matched savings program that allows low-income workers to save earnings towards acquisition of assets – a home, a small business or post secondary education, as a way out of poverty. “The Family Development Program also operates a Volunteer Income Tax Assistance (VITA) site each year to prepare income taxes at no cost for eligible taxpayers.”

EMERGENCY ASSISTANCE

The CAPSBC Family Development Program provides emergency assistance to individuals and families meeting eligibility criteria, who are experiencing unexpected crisis situations. Assistance is provided in the areas of food, shelter, rental, transportation, and miscellaneous areas. All services require justification of the emergency, along with written documentation that the client has made an honest effort to contact other sources such as the County’s Transitional Assistance Department (TAD). Food vouchers are issued based upon emergency need and family size. Note: This assistance is *not* provided to supplement monthly food stamps. Shelter is available through motel vouchers, for an average of seven days for eligible clients who have identified a permanent housing solution after the seven days. Clients must be in critical need of shelter or experiencing an emergency situation. Shelter assistance can be accessed only once every 24 months. Rental Assistance is for eligible clients facing eviction i.e. 30 days late on rent with an eviction notice or three-day pay or quit notice. Rental assistance applied towards move-in fees is available. Security deposits and credit checks are NOT available services. Rental assistance can be accessed only once every 24 months. Transportation assistance in the form of bus passes or gasoline vouchers is also available for eligible clients. All services require the following documentation:

- Must be a resident of San Bernardino County.
- Proof of income (documentation provided must be within the last 30 days).
- Social Security cards for everyone in the household.
- Picture I.D.
- Must have documentation of the emergency.

“HOUSING STRIDES” HOMELESSNESS PREVENTION AND RAPID RE-HOUSING

In September 2009 CAPSBC obtained a contract in the amount of \$710,812 from the Department of Community Development and Housing for the Homelessness Prevention and Rapid Re-Housing Program (HPRP). Under the HPRP contract, CAPSBC implemented a project called “Housing Strides,” which has two components: homelessness prevention and rapid re-housing.

Under homelessness prevention CAPSBC provides rental assistance to prevent eviction and homelessness for up to 18 months not to exceed \$3,000; and utility assistance for up to 18 months not to exceed \$1,800. The program pays 50% and the client pays 50%. The clients targeted under this contract are those who have been impacted by the economy; for example, maybe someone in the household has lost their job; maybe their hours have been cut; maybe there has been an illness or hospitalization; a death in the family --- anything that has impacted the household income. This assistance is meant to provide a hand up until they are able to identify another job or get back to work and catch up. It is intended to prevent homelessness.

The other component, rapid re-housing, is for those families or individuals that are already homeless. Clients in this category must be exiting a transitional housing program, or be victims of domestic violence. Under the contract CAPSBC is able to provide security deposits, utility deposits, and/or motel vouchers to assist in getting clients into permanent housing.

The key in both these components is that ongoing case management and follow up must be provided to ensure that the clients will remain stable once assisted. For long term assistance, they must be recertified every 3 months. An ongoing progress plan is required. Clients must be at or below 50% of area median income to qualify for the program. Also, there are geographic limitations.

LOCATION/HOURS

The Family Development Program is located at Community Action Partnership of San Bernardino County, 696 South Tippecanoe Avenue, San Bernardino, CA 92415-0610. Carolyn Debevec is the Program Manager and the telephone number is (909) 723-1560. Office hours are 7:30 am to 5:30 pm Monday-Thursday and 8:00 am to 5:00 pm Friday. Clients are served between 9:00 a.m. to 4:00 p.m. Monday through Friday.

CAPSBC CHILDREN'S PROGRAMS

SUMMER CAMP

Each year the Family Development Program, in conjunction with the Los Angeles Times/McCormick-Tribune Foundation, sponsors camperships for low-income and homeless children between the ages of 7 and 13 who have never attended summer camp. The camp is located in the San Bernardino

Mountains, where the children enjoy one week of fun activities such as swimming, hiking, fishing, and crafts. Parents must meet the income guidelines required by the Los Angeles Times Summer Camp Fund for their children to qualify. CAPSBC provides the children's camping needs such as sleeping bags, backpacks, flashlights, and toiletries.



CHRISTMAS CELEBRATION

The Family Development Program sponsors an annual children's Christmas event for homeless and low-income children in San Bernardino County. The celebration is complete with food, entertainment, presents, and a visit from Santa each year. Volunteers are always welcome and encouraged to participate.



INDIVIDUAL DEVELOPMENT ACCOUNTS (IDA)

PURPOSE

The Individual Development Accounts (IDA) program is a high impact program that assists low income to moderate income residents of Riverside and San Bernardino Counties to acquire personal economic assets for the future. Individual Development Accounts are dedicated savings that allow low-income workers to save earnings and acquire assets as a way out of poverty. IDA requires participants to deposit a minimum of \$20 a month into a secured savings account, in order to work toward the purchase of a productive asset-- a home, a small business or post-secondary education. Program participants' savings deposits will be matched 2:1 in order to make purchasing one of these assets a realistic goal for families of San Bernardino County who are willing to save regularly for up to 2 years.

PROGRAM ELIGIBILITY

The IDA program has been designed to augment programs that already exist within San Bernardino County. IDA is open to individuals or families who meet the following criteria:

- Residence in San Bernardino County
- Households whose adjusted gross income qualifies them for the Earned Income Tax Credit (EITC)
- Households whose annual income does not exceed 200 percent of the U.S. Department of Health and Human Services (HHS) poverty threshold.



In addition, all program participants attend a six part personal finance and money management workshop series designed to help them find the money for regular savings deposits and prepare for asset ownership. This personal finance workshop series is presented with assistance from community partners. The telephone number is (909) 723-1571. The contact person is Charles James.

FOOD BANK

PURPOSE

To reduce the level of hunger and improve the nutritional value of the diets of the County's low-income population. The goal of the program is to distribute about 300,000 pounds of food to approximately 30,000 households monthly with USDA (provided by the Federal government) and salvaged (donated by private organizations) food commodities through a network of 182 sites.

SERVICES AVAILABLE

The CAPSBC Food Bank provides this service throughout the county on an ongoing basis. There are also special lines for persons with disabilities. The facility is able to store and donate food to various nonprofit sub-agencies to help those in need.

USDA commodities distribution supplemented enough food for our soup kitchen network that served 671,256 congregate meals to needy and hungry persons countywide.

Eligibility requirements include proof of residency, and the total amount of household income must be within Temporary Emergency Food Assistance Program income parameters — which is currently 150 percent of the Federal poverty level.

HOURS/LOCATION

The CAPSBC Food Bank is located at 678 S. Tippecanoe Ave., San Bernardino, CA 92415. The Food Bank office hours are 8:00 am to 5:00 pm, Monday through Friday. Herman Pena is the Program Manager. The telephone number is (909) 723-1580.



Note: The Food Bank Program's Distribution Sites are listed on the next 5 pages.

SUPERVISORIAL DISTRICT ONE

Adelanto Foursquare Church
10931 Lawson Avenue
Adelanto, CA 92301

St. Paul Catholic Church
8973 Mesa Road
Lucerne Valley, CA 92356

Church of the Nazarene
12935 Central Road
Apple Valley, CA 92307

Community Church
19303 3rd Street
Oro Grande, CA 92368

Desert Manna Ministries
209 North First Street
Barstow, CA 92311

Ft. Irwin Outreach Center
548 2nd Ave.
Ft. Irwin, CA 92310

Grange Hall
16685 Yucca
Hesperia, CA 92345

Our Lady of the Snows
Catholic Church
975 Lark Road
Wrightwood, CA 92397

Holy Name Full Gospel Church
15488 Riverview Ave.
Helendale, CA 92342

Holy Innocents Church
1320 El Evado Road
Victorville, CA 92392

Newberry Springs Community
Center, 30884 Newberry Road
Newberry Springs, CA 92365

Phelan Community Building
9856 Sheep Creek Road
Phelan, CA 92371

St. Vincent De Paul
839 Front Street
Needles, CA 92363

Living Waters Chapel
21811 Ottawa Rd.
Apple Valley, CA 92307

Bonnie Baker Senior Center
149350 Ukiah Trail
Big River, CA 92242

Red Mountain
Senior Center
60676 Highway 395
Red Mountain, CA 92558

Trinity Assembly of God Church
35370 Mojave Road
Daggett, CA 92397

The Lord's Table
15512 6th Street
Victorville, CA 92392

Trona Senior Center
13187 Market Street
Trona, CA 92352

Twenty-nine Palms
Senior Center
6539 Adobe Road
Twenty-nine Palms, CA 92277

Wonder Valley Fire Station
80526 Amboy Road
Wonder Valley, CA 92277

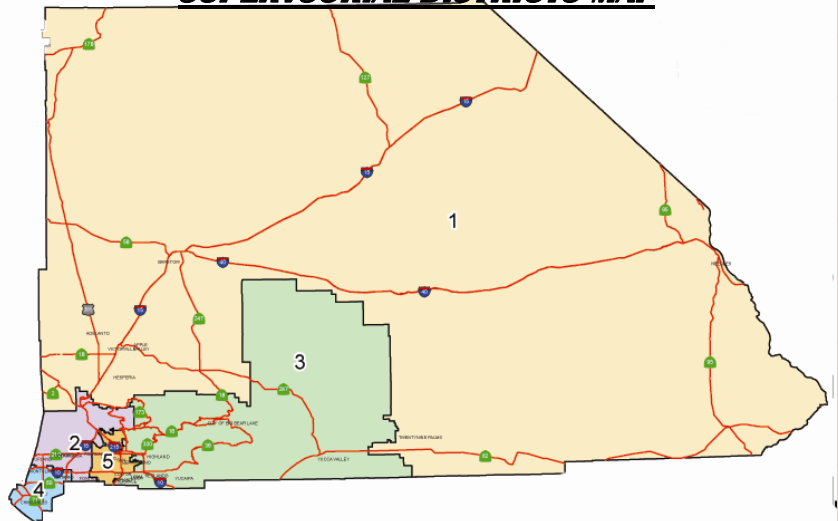
Yermo Valley Community
Service Department
110 McCormick Street
Yermo, CA 92398

SALVAGED FOOD AGENCY

Living Waters Chapel
21811 Ottawa Rd.
Apple Valley, CA 92307

Arpy House, Inc
12364 Freeport Dr.
Victorville, CA 92395

COUNTY OF SAN BERNARDINO **SUPERVISORIAL DISTRICTS MAP**



SUPERVISORIAL DISTRICT TWO

Crest Forest Family + Community Services
23406 Crest Forest Drive
Crestline, CA 92325

George Gibson Senior Center
240 N. 3rd Street
Upland, CA 91786

Lytle Creek Community Center
14082 Center Road
Lytle Creek, CA 92358

Carpenters House
13489 Arrow Rte
Fontana, CA 92335

The Rivers Edge
10970 Arrow Route
Rancho Cucamonga, CA 01730

Northtown Housing Development Corporation
10071 Feron Boulevard
Rancho Cucamonga, CA 91730

Pentecostal Community Outreach Church
280 N. Vista Place
Upland, CA 91786

Rancho Cucamonga Neighborhood Center
11200 Baseline Road
Rancho Cucamonga, CA 91730

Steelworkers Organization of
Active Retirees (SOAR) V. F. W.
9190 Fontana Avenue
Fontana, CA 92335

St. George Helping Hands
Food Ministry
17895 San Bernardino Ave.
Fontana, CA 92335

SALVAGED FOOD AGENCIES

Fontana Foursquare Helping Hands
16725 Valencia Avenue
Fontana, CA 92335

Fontana Native American Indian Center
9232 Sierra Avenue
Fontana, CA 92335

USDA AGENCIES—SUPERVISORIAL DISTRICT THREE

Senior Center
42651 Big Bear Boulevard
Big Bear City, CA 92314

Loma Linda 7th Day Adventists Church
26271 Mayberry Street
Bryn Mawr, CA 92318

Operation Provider
26525 Pine Avenue
Rim Forest, CA 92378

San Andreas High School (Cafeteria)
3232 Pacific Avenue
Highland, CA 92346

Rim of the World Church
31116 Hilltop
Running Springs, CA 92382

Yucca Valley Community Center
57090 29 Palms Highway
Yucca Valley, CA 92284

Bear Valley Community Church
40946 Big Bear Blvd.
Big Bear Lake, CA 92315

Cypress Elementary
26825 Cypress Street
Highland, CA 92346

Set Free Christian Fellowship
34620 Yucaipa Boulevard
Yucaipa, CA 92399

Copper Mt. Mesa Foundation
65336 Winter Road
Joshua Tree, CA 92252

Senior Center & Shut-Ins
12022 First Street
Yucaipa, CA 92399

Church of the Lighted Cross
11518 Elbow
Morongo Valley, CA 92256

St. Francis Xavier Cabrini Church
12687 California Street
Yucaipa, CA 92399

Redlands Salvation Army
838 Alta
Redlands, CA 92374

Belfield Hall
58380 Reche Road
Landers, CA 92285

St. Joseph—The Worker Catholic Church
10816 Mountain Avenue
Loma Linda, CA 92374

Saint Joseph Catholic Church
42242 North Shore Drive
Big Bear Lake, CA 92315

Sunset Village
6036 Sunset Road
Joshua Tree, CA 92252

Joshua Tree Community Center
6171 Sunburst Avenue
Joshua Tree, CA 92252

SALVAGED FOOD AGENCIES

Redlands Salvation Army
838 Alta / P. O. Box 26
Redlands, CA 92374

St. Anne in the Mountains
30482 Fredalaba Road
Running Springs, CA 92382

Celebration Center Adventist Christian
Fellowship
1137 Bryn Mawr
Redlands, CA 92374

SUPERVISORIAL DISTRICT FOUR

Our Lady of Guadalupe Church
710 S, Sultana Avenue
Ontario, CA 91761

Monte Vista Park
13196 Monte Vista Avenue
Chino, CA 91710

Operation Reapp
1023 S, Sultana
Ontario, CA 91764

Montclair Community Center
5111 Benito
Montclair, CA 91763

Operation Fresh Start
5376 Phillips Boulevard
Ontario, CA 91761

Ontario Christian Center
1336 N. Baker Ave.
Ontario, CA 91761

The Salvation Army
Ontario Community Center
1412 S. Euclid
Ontario, CA 91762

SUPERVISORIAL DISTRICT FIVE

Bethlehem Temple Community Church
1175 W. Foothill Blvd.
Rialto, CA 92376

Delmann Heights Community Center
2969 N. Flores Street
San Bernardino, CA 92405

Peter Luque Community Center
292 East "O" Street
Colton, CA 92324

Bloomington Neighborhood Center
18400 Jurupa Street
Bloomington, CA 92316

Hutton Senior Center
600 Colton Avenue
Colton, CA 92324

R.E.A.C.H. / St. Catherine
339 N. Sycamore
Rialto, CA 92376

Boy's & Girl's Club
1180 W. 9th Street
San Bernardino, CA 92411

Lighthouse for the Blind
762 N. Sierra Way
San Bernardino, CA 92410

Roosevelt Elementary
1554 N. Garner
San Bernardino, CA 92411

Cajon High School
1200 Hill Drive
San Bernardino, CA 92407

Lincoln Elementary
255 W. 13th Street
San Bernardino, CA 92405

Rudy Hernandez Community Center
222 N. Lugo Street
San Bernardino, CA 92408

The Way World Church Ministries
340 W. 4th Street
San Bernardino, CA 92401

Home of the Neighborly Services
839 N. Mt. Vernon Ave.
San Bernardino, CA 92411

Our Lady of Hope Catholic Commu-
nity , Inc.
6885 Del Rosa Street
San Bernardino, CA 92404

TELACU Sierra Vista
650 W. 6th Street
San Bernardino, CA 92410

Immaculate Conception Church
1106 N. La Cadena
Colton, CA 92324

St. Paul A.M.E. Church
1355 W. 21st Street
San Bernardino, CA 92411

SUPERVISORIAL DISTRICT FIVE (continued)

Arrowhead Vista Apartments
24317 E. 4th Street
San Bernardino, CA 92410

Greater Cornerstone Church
1604 N. "G" Street
San Bernardino, CA 92411

Grace Chapel
1595 E. Art Townsend Dr.
San Bernardino, CA 92404

Vermont Elementary
3695 Vermont Street
San Bernardino, CA 92407

Emmertton Elementary
1888 Arden Avenue
San Bernardino, CA 92404

Maranatha I Mission
1323 Belevue Street
San Bernardino, CA 92410

Set Free Christian Fellowship
473 W. Baseline Street
San Bernardino, CA 92410

Sunrise Church
2759 N. Ayala Dr.
Rialto, CA 92376

First Presbyterian Church
1900 N. "D" Street
San Bernardino, CA 92405

San Bernardino High School
1850 N. "E" Street
San Bernardino, CA 92405

The ROCK Church
2345 S. Waterman Ave.
San Bernardino, CA 92408

Set Free Christian Fellow-
ship of Muscoy
2180 Darby Street
Muscoy, CA 92407

Second Chance Ministries
2372 Lynwood Dr.
San Bernardino, CA 92404

SALVAGED FOOD AGENCIES

Bethlehem Temple Community Church
1175 W. Foothill Boulevard
Rialto, CA 92376

San Bernardino Adult Education/Orchard
Court Adult with Disabilities
307 S. Arrowhead
San Bernardino, CA 92408

Bloomington Neighborhood Center
18400 Jurupa Street
Bloomington, CA 92316

New Season Church
1606 W. 11th Street
San Bernardino, CA 92411

Our Lady of Hope Church
6885 Del Rosa Ave.
San Bernardino, CA 92404

Central City Lutheran Mission
1354 N. "G" Street
San Bernardino, CA 92405

Delmann Heights Community Ctr.
2969 N. Flores Street
San Bernardino, CA 92405

Frazee Community Center
1140 W. Mill Street
San Bernardino, CA 92410

St. Stephen Church
2219 W. 3rd Street
San Bernardino, CA 92407

Home of the Neighborly Services
839 N. Mt. Vernon Ave.
San Bernardino, CA 92411

Holyland Church
1024 N. "G" Street
San Bernardino, CA 92410

Immaculate Conception
1106 N. La Cadena Drive
Colton, CA 92324

Loveland Jubilee Pantry
1436 N. Ayala, #G
Rialto, CA 92376

Maranatha I Mission Ministry
1323 Belleview Street
San Bernardino, CA 92410

Option House
P.O. Box 970
San Bernardino, CA 92402

Mission Possible, Inc.
254 S. Mt Vernon Ave.
San Bernardino, CA 92410

Set Free Christian Fellowship of Muscoy
2180 Darby Street
Muscoy, CA 92407

Missions For Jesus
464 S. Sierra Way
San Bernardino, CA 92410

The Way World Ministries
310 W. 4th Street
San Bernardino, CA 92401

Prayer Mission
1525 N. "D" Street
San Bernardino, CA 92411

Pricilla's Helping Hand
1318 Date Street
San Bernardino, CA 92404

Provisional Accelerated Learning Ctr.
2450 Blake Street
San Bernardino, CA 92405

Spanish Victory Outreach
441 S. "E" Street
San Bernardino, CA 92408

Salvation Army Adult Rehab. Center
363 Doolittle Road
San Bernardino, CA 92404

Salvation Army San Bernardino
746 W. 5th Street
San Bernardino, CA 92410

Set Free Christian Fellowship
473 W. Baseline
San Bernardino, CA 92410

Victory Outreach
990 W. Mill Street
San Bernardino, CA 92410

Love, Peace and Happiness
Family Christian Fellowship
1471 N. Linden Ave.
Rialto, CA 92376

The Rock Church
2345 S. Waterman
San Bernardino, CA 92408

Temple Missionary Baptist Church
1777 W. Baseline
San Bernardino, CA 92407

CONGREGATE FEEDING AGENCIES

Central City (5th District)
Lutheran Mission
1354 North "G" Street
San Bernardino, CA 92405

Our Lady of Hope Church (5th District)
1000 N. Valencia Ave.
San Bernardino, CA 92410

Desert Manna Ministries, Inc. (1st District)
209 N. First Avenue
Barstow, CA 92311

Desert Sanctuary, Inc. (1st District)
710 Frances
Barstow, CA 92311

Faith, Inc. (5th District)
1944 W. 17th Street
San Bernardino, CA 92411

Fontana 4 Square Church (2nd District)
Helping Hands
16725 Valencia Avenue
Fontana, CA 92335

Frazer Community Center (5th District)
1140 West Mill Street
San Bernardino, CA 92410

High Desert (1st District)
Domestic Violence
17100 – B Bear Valley Road #284
Victorville, CA 92392

Victor Valley Rescue Mission Ministries
16611 Tracy Street
Victorville, CA 92392

Victory Outreach Special Service
73 Lords Road
Helendale, CA 92301

TEAM House (5th District)
201 W. Mill Street
San Bernardino, CA 92408

Clearview Treatment Center (5th District)
1325 Auto Plaza Dr.
San Bernardino, CA 92408

Immaculate Conception Church (5th District)
1106 N. La Cadena Drive
Colton, CA 92324

Maranatha I Mission Ministry (5th District)
1323 Belleview Street
San Bernardino, CA 92410

Mary's Mercy Center, Inc. (5th District)
641 Roberds Avenue
San Bernardino, CA 92411

Morongo Basin Unity Home (3rd District)
P. O. Box 1662
Joshua Tree, CA 92552

Option House (5th District)
P.O. Box 970
San Bernardino, CA 92412

Salvation Army Adult (5th District)
Rehabilitation Center
363 Doolittle Road
San Bernardino, CA 92408

St. Anne's in the Mountains (3rd District)
30480 Fredalba
Running Springs, CA 92382

The Lord's Table (1st District)
15512 6th Street
Victorville, CA 92392

The Salvation Army (5th District)
San Bernardino
746 W. 5th Street
San Bernardino, CA 92410

Family Service Association of Redlands (3rd District)
612 Lawton
Redlands, CA 92374

Arpy House, Inc. (1st District)
12364 Freeport Dr.
Victorville, CA 92395

The Way World Outreach
310 W. 4th Street, San Bernardino, CA 92401

ENERGY, EDUCATION, AND ENVIRONMENTAL SERVICES

PURPOSE

The Community Action Partnership of San Bernardino County's Energy, Education, and Environmental Services (EEES) provides a number of programs designed to assist qualified low-income households with energy efficient upgrades and conservation measures. San Bernardino homeowners or renters who receive public assistance or those whose income meet income guidelines can qualify for free weatherization services. These services include major installations such as attic insulation, hot water heater blankets, weather-stripping and furnace repair or replacement.

Other available services include the Home Energy Assistance Program (HEAP) which processes applications for eligible residents to receive annual utility credits, which may be applied to either gas, electric or propane gas accounts. Assistance with wood is also available. Emergency HEAP utility assistance is available to insure utility services are not interrupted or to help reinstate those services already off; Another service is the lead hazard reduction program, which inspects for lead-based paint in older homes. These combined efforts of weatherization strategies, as well as educational techniques such as Energy Education Workshops teach clients how to lower utility bills and conserve energy.

ADDITIONAL WEATHERIZATION MEASURES



- Energy Efficient Water Devices
- Heating/Cooling System Repairs/Replacement
- Electrical Outlet and Switch Gaskets
- Switch/outlet gaskets
- Refrigerators & Microwave Ovens (limited)
- Range Replacement (limited)
- Door Replacement
- Thermostat replacement
- Window/Glass Replacement
- Duct Wrap/Repair
- Water Heater Pipe Wraps
- Compact Fluorescent Light Bulbs
- Exterior Fluorescent Porch Lights

HOURS/LOCATION

Energy, Education, and Environmental Services' office hours are 7:30 am to 5:30 pm, Monday through Thursday and 8:00 am to 5:00 pm Friday. The office location is 696 S. Tippecanoe Avenue, San Bernardino, CA 92415-0610. The EEES Program Manager III is John Newcomb. The telephone number is (909) 723-1620. Residents may also call toll free at (800) 635-4618.

CAPSBC Weatherization Training Center

Basic Weatherization, Duct & Shell Sealing & CASIF Training

Basic Weatherization:

- Introduction to Home Energy Conservation
- Insulation Energy Savings & Installation
- Window & Door Weather-stripping
- Other Energy Saving Measures to Reduce Utility Costs
- Safety Practices

Duct & Shell Sealing:

- Air Conditioning & Heating Duct System Leakage Testing
- Title 24 Standards
- Blower Door/Air Filtration Analysis
- Safety Practices and Carbon Monoxide Testing of Appliances
- Setting up & Operating Duct Blaster & Blower Door Equipment



CAPSBC's Weatherization Training facility in San Bernardino is the only one in Southern California! It accommodates students who can travel by auto and return home without requiring an overnight stay. There are several contractors and subcontractors, along with the general public, who can benefit from this training.

SCHEDULE OF CLASSES

(Class dates are subject to change based on number of participants)

Basic Weatherization	Duct & Shell Sealing/ Blower Door	CASIF Training
Feb. 1-5, 2010	Jan. 25-29, 2010	Jan. 11-15, 2010
Mar. 1-5, 2010	Feb. 8-12, 2010	Feb. 22-26, 2010
Mar. 15-19, 2010	Mar. 22-26, 2010	Mar. 8-12, 2010
Apr. 12-16, 2010	Apr. 19-23, 2010	Apr. 5-9, 2010
Apr. 26-30, 2010	May 17-21, 2010	May 3-7, 2010
May 10-14, 2010	Jun. 21-25, 2010	June 7-11, 2010
May 24-28, 2010		
Jun. 14-18, 2010		

Classes are from 8-4 pm, Monday-Friday
CAPSBC Weatherization Training Center
 678 S. Tippecanoe Ave
 San Bernardino, CA 92415-0610
LUNCH WILL BE PROVIDED!

To Sign Up for a Class:
 You may register on line at
www.capsbc.org/eeswxtraining.html

or

Contact: **Janette Hazelton**
 (909) 723-1627
 jhaze@capsbc.sbcounty.gov

PLEASE CALL FOR AVAILABILITY OF CLASSES

LEAD HAZARD REDUCTION SERVICES

(AT LOW OR NO COST)



Lead hazard reduction services are available to homeowners and tenants living in low to moderate income housing with children under six (6) years old. These services may also be used by landlords who rent out low to moderate income housing with children under six (6) years old. These include single or multiple housing units built **before 1978** (other restrictions may apply). Priority is given to families with a child that has an elevated blood lead level.

Our lead hazard reduction services include:

- **Testing of the paint, soil and dust for lead**
- **Visual assessment**
- **Remodeling or renovation in a safe way to remove, minimize, or contain areas contaminated with lead.**
- **Final clearance inspection**

All of our staff are trained and certified by the State of California Department of Health Services. To see if you qualify for our services, contact:

Energy, Education, and Environmental Services' office hours are 7:30 am to 5:30 pm, Monday through Thursday and 8:00 am to 5:00 pm Friday. The office location is 696 S. Tippecanoe Avenue, San Bernardino, CA 92415-0610. The EEES Lead Field Supervisor is Michelle Jackson. The telephone number is (909) 723-1633. Residents may also call toll free at (800) 635-4618.

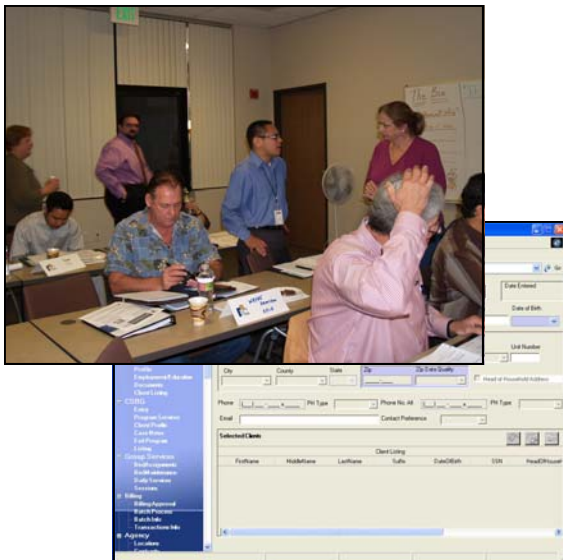
Homeless Management Information System (HMIS)

PURPOSE

In 2001, Congress directed the U.S. Department of Housing and Urban Development (HUD) to ensure the collection of more reliable data regarding the use of homeless programs. HUD has required all Continuum of Care applicants to demonstrate progress in implementing a Homeless Management Information System (HMIS). HMIS is a software application system designed to record and store client-level information on the characteristics and services needs of homeless persons. Specifically, HMIS is used to produce unduplicated count of homeless persons, understand patterns of service use, and measure the effectiveness of homeless programs.

Community Action Partnership of San Bernardino County (CAPSBC) is the lead agency responsible for implementing the HMIS for the San Bernardino County Continuum of Care (SBC CoC). Adsys-tech, Inc., a technology company based in Silver Springs, MD, was selected by CAPSBC to set-up a data system that would provide the SBC CoC a means to measure the effectiveness of programs serving the homeless, as well as improve service delivery.

To date, there are 29 homeless service providers in the SBC CoC HMIS. Participating agencies are provided with trainings and technical support for implementation of HMIS that includes:



- Client demographic data collection
- Comprehensive client case management
- Employment, Education and Housing history tracking
- Bed maintenance, tracking and assignment module
- Customized assessment capability
- Customized reporting capability
- Real-time data collection and reporting
- Group activities/case notes management
- Advanced security features
- Outcome Management Capability

HOURS/LOCATION

Homeless Management Information System (HMIS) office hours are Monday-Thursday 7:30 am to 5:30 pm and Friday 8:00 am to 5:00. The office location is 696 S. Tippecanoe Avenue, San Bernardino, CA 92415-0610. The HMIS Systems Administrator is Justin Feir. The telephone number is (909) 723-1523.

2009 POVERTY GUIDELINES until May 31, 2010

Size of Family Unit ***48 Contiguous States and District of Columbia***

1	\$10,830
2	\$14,570
3	\$18,310
4	\$22,050
5	\$25,790
6	\$29,530
7	\$33,270
8	\$37,010

For family units with more than 8 members, add \$3,740 for each additional member. (The same increment applies to smaller family sizes also, as can be seen in the figures above). The above guidelines do not include Hawaii and Alaska.

SOURCE: Federal Register, Vol. 74, No.14, January 23, 2009, pp. 4199-4201

Direct Assistance Program– Maximum Household Income

Effective June 1, 2009 thru May 31, 2010 (These guidelines apply to the EEES Program)

Number of Persons in Household ***Yearly Income Guidelines***

1	\$30,500
2	\$30,500
3	\$35,800
4	\$43,200
5	\$50,600
6	\$58,000
7	\$65,400
8	\$72,800
9	\$80,200
10	\$87,600
If greater than 10, add \$7,400 for each additional person in household	\$74,000

COMMUNITY ACTION PARTNERSHIP HOLIDAYS & CLOSURES

January 2010

Sun	Mo	Tue	Wed	Thu	Fri	Sat
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

February 2010

Sun	Mo	Tu	Wed	Thu	Fri	Sat
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28						

March 2010

Sun	Mon	Tue	Wed	Thu	Fri	Sat
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

April 2010

Sun	Mon	Tue	Wed	Thu	Fri	Sat
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

May 2010

Sun	Mon	Tue	Wed	Thu	Fri	Sat
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

June 2010

Sun	Mon	Tue	Wed	Thu	Fri	Sat
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

July 2010

Sun	Mon	Tue	Wed	Thu	Fri	Sat
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

August 2010

Sun	Mon	Tue	Wed	Thu	Fri	Sat
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

September 2010

Sun	Mo	Tue	Wed	Thu	Fri	Sat
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

October 2010

Sun	Mon	Tue	Wed	Thu	Fri	Sat
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

November 2010

Sun	Mo	Tue	Wed	Thu	Fri	Sat
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

December 2010

Sun	Mon	Tue	Wed	Thu	Fri	Sat
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

NOTES

PUBLIC TELEPHONE LISTING



AGENCY MAIN (909) 723-1500
(800) 635-4618
FAX # (909) 723-1509
TTY # (909) 723-1508

COMMUNITY ACTION PARTNERSHIP OF SAN BERNARDINO COUNTY
 696 South Tippecanoe Avenue, San Bernardino, CA 92415-0610

ADMINISTRATION & HMIS

Administration 723-1510
 HMIS 723-1510
 FAX 723-1509

FISCAL

Accounts Payable 723-1540
 Payroll 723-1540
 Purchasing/GSU 723-1550
 FAX 723-1549
 TTY 723-1508

OPERATIONS /HUMAN RESOURCES

Human Resources 723-1530
 Operations Division
 FAX 723-1539

FAMILY DEVELOPMENT

*1505 S. "D" Street
 San Bernardino, CA 92415-0610*

Family Development Program 723-1560
 723-1561
 Rental Assistance 723-1562 /723-1563
 Individual Development Accounts (IDA) 723-1570
 Obershaw House (Sharon Pollard) 885-7457
 Homeless Prevention & Rapid Re-Housing
 Program 723-1560
 FAX 723-1569
 TTY 723-1505

ENERGY, EDUCATION & ENVIRONMENTAL SERVICES (EEES)

EEES	723-1620	<u>LEAD ABATEMENT</u>	723-1630
EEES Administration	723-1621	Michelle Jackson	723-1633

WEATHERIZATION TRAINING CENTER

Janet Hazelton 723-1627

HEAP 723-1680/1681

Shelly Scott, Outreach Supervisor 723-1643
 Nancy Alexander, Lead Outreach Worker 723-1641
 Jenifer Sanchez, Outreach Worker 723-1656

FAX # 1 HEAP 723-1609
 FAX # 2 WEATHERIZATION 723-1629
 FAX # 3 LEAD 723-1639

EEES WAREHOUSE 723-1600
 EEES WAREHOUSE FAX 723-1689

CAPSBC FOOD BANK WAREHOUSE

Food Bank 723-1580
 723-1581
 FAX 723-1589
 TTY 723-1588

Our Vision

***Fulfilling the promise of Community Action--
building healthy communities in the spirit of dig-
nity and hope, free from poverty.***

Our Mission

***Working in partnership with the San Bernardino
communities to support low-income residents
achieving self-sufficiency.***

Challenging individuals
Achieving positive results
Promoting personal growth
Striving for excellence
Building assets
Creating opportunities

696 S. Tippecanoe Ave.
San Bernardino, CA 92415
Tel. (909) 723-1500
Fax (909) 723-1509
Program Services TTY (909) 723-1505
Administration TTY (909) 723-1508
www.capsbc.org

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